



IMAGINE
BETTER

SUPPORT

“Individualised Funding and Self Directed Services”

A 2012 Conference addressing: The Opportunities, Challenges and Cautions presented by Individualised Funding and Self Directed Service Approaches

This conference will explore what has been learned about the implementation and contribution of individualised funding and self directed services to the life opportunities of people with disabilities and their families, both internationally and within New Zealand

SKYCITY Hamilton, 346 Victoria Street, Hamilton , New Zealand
27th – 29th June 2012



You are invited to attend:

“Individualised Funding and Self Directed Services”

A conference to advance our understanding of the impact of individualised funding and self directed services on the life opportunities of people with disabilities and their families

KEYNOTE SPEAKERS

Andrew Tyson is a health and social care practitioner, based in Brighton, England. He works as an independent facilitator, trainer, writer and speaker. He is a registered social worker and is currently training for accreditation as an interpersonal mediation practitioner. Andrew has worked for around 30 years as a manager and from 1999 as a commissioner of health and social care services, mainly for people with mental health issues and for people with learning difficulties. Between 2005 and 2011 he worked for the organisation, In Control, which pioneered self-directed support and personal budgets in the UK. Andrew is now a staff associate of Community Catalysts and of In Control (England), both organisations which work with others to create an environment where innovative thinking can flourish and where people can achieve real choice and control in life.

John Waters has helped local authorities understand and solve key systems challenges they face when adopting self-directed support. John has also led In Control's research and evaluation programme. He has an interest

in social innovation and has taken forward work that has seen self-directed support emerge in challenging new areas; including work with people who are homeless and more recently with repeat offenders serving custodial sentences.

Marian Frattarola-Saulino is co-founder of Values Into Action (VIA), an organisation offering individualised services to people with disabilities living in Pennsylvania and New Jersey. She currently serves as the Chief Executive Officer leading over 100 staff members in supporting 50 people in their own homes and communities in Pennsylvania. Marian is committed to building and sustaining organisations that provide opportunities for participative leadership and learning, exceptional customer service and a responsive, compassionate culture. In 2009, she was invited to co-facilitate the development of the Pennsylvania Microboard Association and is a founding member.

Richard Buchanan is the Southern Area Manager for Manawanui In Charge, the first individualised funding host provider in New Zealand. Richard was an early adopter of individualised funding

and has been managing his own supports for 14 years, benefiting from the choice, control and flexibility that it enables. Richard began working for Manawanui in 2009 as a Coach in the South Canterbury, Canterbury, West Coast, Nelson and Marlborough districts – assisting disabled people and their families/whanau access individualised funding. Combined personal and professional perspectives of individualised funding have resulted in Richard's passion for, and commitment to, the on-going improvement and expansion of individualised funding in New Zealand.

Rob Gill is currently the Business Development and Support Manager at Te Pou. He was the first General Manager of Manawanui In Charge, had responsibility for the establishment of systems and processes that led to an effective platform for the development of a successful, national individualised funding scheme.

Conference Streams

Research & Evaluation
Celebrations
Cautions & Challenges

REGISTRATION

Please complete the Registration Form and return to ImagineBetter

DAY ONE: Wednesday 27th June 2012

8.00am	Registrations open
9.00am	Powhiri
9.30am	Opening Address Hon Tariana Turia
10.00am	Leona Gitman Te Aranga Award

10.30am Morning Tea

11.00am *Opening Plenary* **Putting the 'Fun' Back in Funding** **Richard Buchanan**

Richard will reflect on a liberating journey with Individualised Funding including its many twists and turns combined with lots of trial and error, challenging and hilarious situations.

11.45am *Plenary Session* **Self Directed Supports in the UK – A brief history** **Andrew Tyson**

Andrew looks at history, current issues and lessons from the introduction of self-directed support in the UK.

12.30pm Lunch

1.30-2.30pm *Plenary Session* **Self Directed Supports in the UK – A brief history** **John Waters**

John will take up the UK story explaining why the old approach was irrational and unfair and he will review the principles of the UK's new approach.

2.30pm Afternoon Tea

3.00-4.30pm **WORKSHOP STREAMS** *Please indicate 2 Workshop options (e.g. 1 & 3, or 2 & 4):*

1a **Systems Not Services; People Not Process** **Philip Patston**

Philip will share his personal experience in the practical issues of setting up and managing his own support system.
Stream: **Celebration**

1b **Making Individualised Funding Work for Whanau** **Ruth Jones & Gary Williams**

Ruth Jones & Gary Williams will discuss individualised funding from the perspective of Whanau and give practical examples of how to self manage a package.
Stream: **Challenges & Cautions**

2a **Individualised Funding and Self Directed Services for All of Us** **Matt Frost**

In this presentation Matt Frost will critically examine Individualised Funding and Self Directed Services from the perspective of someone with autism, contending that for many disabled people IF may not make much practical difference.
Stream: **Challenges & Cautions**

2b **Move Directly to Go** **Mark Grantham**

Mark Grantham will discuss the contrast between IF and mainstream services, the freedom for himself and his family plus the challenges and vulnerabilities that remain.
Stream: **Celebration**

3a **The Many Forms of Personalisation** **Judith & Libby Ellis**

Judith & Libby Ellis will use stories of change to describe different styles of personal support systems in which personal authority is honoured and central.
Stream: **Challenges & Cautions**

3b **Use of Telecare & Assistive Technologies to Promote Independence, Support & Self Directed Services** **Jonathan Sibbles**

Jonathan Sibbles will describe how support provided at a distance could enable people to increase or maintain their independence.
Stream: **Celebration**

4a **Some Challenges that IF may Struggle to Solve** **Tony McLean**

As a paid service option IF has potential. Yet many of the challenges people face are in the 'hearts' of their neighbours and communities – how will IF solve these?
Stream: **Challenges & Cautions**

4b **Challenges and Success in Self Directed Needs Assessment and Service Coordination** **Jane Pembroke et al**

Jane Pembroke et al will look at changes made to the NASC process to assist people to complete their own assessments and any changes to the process of SC.
Stream: **Challenges & Cautions**

6.00pm Cocktail Function

STREAMS

When choosing Workshop Streams please indicate two preferences. 1a and 1b are a unit, so count as one choice. For example, for the 3-4.30pm Streams, first choice = 1a and 1b and second choice = 3a and 3b.

DAY TWO: Thursday 28th June 2012

9.00am Plenary Session

From Primate to Neanderthal; The Evolution of Individualised Funding in New Zealand Marsha Marshall, Amanda Bleckmann & Karen Smith

There is still a long way to travel but the evolution is proceeding with pace, and if continued New Zealand will lay claim to a sophisticated and refined, fully evolved IF system.

9.45am Plenary Session

The New Model: Returning Choice and Control to Disabled People and Families/Whanau Jenny Moor, Karen Smith et al

Greater control, flexibility and choice are the drivers behind the MoH New Model for supporting disabled people. The presentation will look at the progress made and that still to be made.

10.30 am Morning Tea

**11.00–12.30pm
WORKSHOP STREAMS**
*Please indicate 2 options
(e.g. 5 & 6, or 7 & 8):*

5a The Life of the Tractor Man Julia Genet

In this presentation Julia follows the journey of a man with autism and the PATH that his family took to achieve the vision they believed he would wish for.
Stream: **Celebration**

5b Individualised Heaven or Staffing Hell? Dee Hyde & Joanna Mason

The presenters pose the question, 'Does the increasing use of individualised funding have the potential to fragment the direct support workforce?'
Stream: **Challenges & Cautions**

6a Out of the Earthquake Comes Opportunities; As Christchurch Services Move Towards Self Directed Services Hannah Perry, John Grant & Rebekah McCullough

The presenters will demonstrate the lessons learned and the successes of a service's move towards self directed supports.

Stream: **Celebration**

6b Citizen Advocacy – One Person Can Make a Difference Ana Maria de Vos Sanchez

Ana Maria will demonstrate the work of Citizen Advocacy; how one person can make a life defining difference.
Stream: **Celebration**

7a Aim for the Sky and you May Reach the Ceiling – Family Perspectives on Individualised Funding Jenny Duncan

Jenny shares the stories and personal experiences of two families who share how their dreams for their children to live in their own homes came to be.

7b Dangers Associated with an Inflated Emphasis on Individualised Service Arrangements John Armstrong

Having emerged from an era of control associated with formalised services, this new era offers wonderful potential. But are there dangers?

Stream: **Challenges & Cautions**

8a In Search of the Middle Way Libby Ellis

My brother moved from a group home into his own home 15 years ago without any funding. This presentation will describe what we have learned in the creation of a family governed support system.

Stream: **Challenges & Cautions**

8b What are the Possibilities for Young People When They Leave School? Tony McLean & Suzy Dymock

This presentation is a celebration of the success of Bill and his enterprise. It will explore the role that Individualised Funding has played in supporting Bill and his friends to get the enterprise operational.

Stream: **Celebration**

12.30pm Lunch

**1.30–3.00pm
WORKSHOP STREAMS**
Please indicate 2 options:

9 The Transformation Jigsaw: Some critical issues in introducing Self Direction Andrew Tyson

Andrew will build on his Keynote presentation to explore in more depth what is required to build a transformed system of support where citizens are in control of their lives.

Stream: **Challenges & Cautions**

10a An Interview with Lynne Karen Bailey & Lynne Nichol

Karen and Lynne will look at the difference IF has made to the life of one person.

Stream: **Celebration**

10b**From the Booster Seat to the Driver's Seat with Individualised Funding**
Bev Grammer

Bev will share her personal evolution from the provider driven service to Individualised Funding and having a say in who, when and how her support is delivered.

Stream: **Celebration**

11a**Investing in Possibility**
Patti Scott & Dave Hasbury

In this presentation Patti and Dave will share the journey of Neighbours Inc. aligning resources to support people's visions and dreams before government systems were in a place to do so.

Stream: **Celebration**

11b**Living an Ordinary Life**
Alma Robertson & Claire Heffernan

Alma took the leap to IF and has not looked back. This presentation will demonstrate how IF can make a significant difference in people's lives.

Stream: **Celebration**

12a**A Phoenix is Rising: From Welfare and Charity to Equality and Individuality**
Sue Egan

Australia is at the forefront of major change in the way that disability services and supports are delivered to people with disability. This paper will outline the development and potential of the National Disability Insurance Scheme.

Stream: **Celebration**

12b**Enabling Motherhood**
Anna Jameson

A disabled mother's experience of Individualised Funding and how the control and management of supports can enable the dream of being a mother turn into a practical reality.

Stream: **Celebration**

3.00pm**Afternoon Tea****3.30pm****Plenary Session****Phyllis in Charge**
Phyllis McPherson & Cindy Johns

Phyllis is in charge of her own life. Phyllis and those who make this possible will talk about how they manage Individualised Funding so that Phyllis is in charge.

SPONSORS**ABSTRACTS**

Full copies of all abstracts available at
www.imaginebetter.co.nz

DAY THREE: Friday 29th June 2012

9.00am *Plenary Session*

Who Wants to be a Millionaire? People First Members

Who Wants to be a Millionaire?, based on the original TV series with a human rights context.

10.00am *Plenary Session*

Believing is Seeing Marian Saulino

Marian focuses on the need for those of us working in disability systems to examine and challenge our own biases, beliefs and intentions in order to be of service to people and their families.

11.00am *Morning Tea*

11.00-12.30pm
WORKSHOP STREAMS
Please indicate 2 options:

13a **The Nuts and Bolt** **Richard/Claire/Marsha**

The presenters will identify the process of managing your own funds, what you need to know.
Stream: **Challenges & Cautions**

13b **Offering Individualised Supports to People in Their Own Homes and Communities** **Marian Saulino**

This presentation will explore the opportunities and challenges of truly putting the people who use services first.

Stream: **Celebration**

14 **Working with Funders and Service Providers** **Andrew Tyson**

Andrew will explore the nature and components of a new relationship between funders and providers, which has the needs, contribution and preferences of citizens at its centre.

Stream: **Challenges & Cautions**

15 **Keeping the Circle Rolling** **Patti Scott & David Hasbury**

The presenters will explore personal support networks that have grown, strengthened and sustained over time and how provider agencies can provide support to this process.

Stream: **Celebration**

16a **Resource Allocation; Practical Steps** **John Waters**

John will expand on his keynote address discussing the new approach to resource allocation adopted in the UK and how the

system operates in practice.
Stream: **Challenges & Cautions**

16b **Evaluation: Practical Steps** **John Waters**

In this presentation John will look at the evaluation process that has been used to determine the effectiveness of Individualised Funding in the UK.
Stream: **Research & Evaluation**

12.30pm *Lunch*

1.30pm *Closing Plenaries*

The Devil is in the Detail **Patti Scott & Dave Hasbury**

The presenters will identify the culture, structures and practices that make Individualised Funding work.

Stream: **Challenges & Cautions**

2.30pm **How will we Know Whether IF Actually Delivers on the Promises Held for it?** **Rob Gill**

It might pay to ponder the question "is IF really making the difference we thought it would?" before planning a celebration of its success!

3.30pm *Poroporoaki & Closure*

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